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## EFFECTS OF FINANCIAL RISK ON PERFORMANCE OF COMMERCIAL BANKS IN KENYA

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### ABSTRACT

*The ability to mitigate risk and meet shareholder and stakeholder demands is a key ingredient in the success of any commercial bank hence enterprise risk management has been widely researched for years. Nevertheless, a few number of studies have been carried out in developing countries like Kenya. Of key consequence has been the inconsistent performance of most commercial banks in Kenya in the market, a factor that has adversely contributed to receivership due to their inability to meet shareholders and stakeholder's demands. This study aimed at determining the effects of financial risks on performance of commercial banks in Kenya. In particular, this study aimed at determining the impact of liquidity risks on return of assets (ROAs) of commercial banks in the country. Questionnaires were also used to source for data. Internal consistency checks of data were performed using Cronbach's alpha to check for the reliability of data. Financial performance on commercial banks was assessed on terms of return on assets. The study uncovered that liquidity risks have a positive and significant effect on performance of the commercial banks. The study concluded that the banks involved in the study had well managed their liquidity and that bank earnings were positively influenced by higher interest rates. This study recommended that commercial banks should have a proper methodology for the measurement, identification, and control of financial risks. It is important that all banking ventures have a comprehensive risk mitigation process embedded within their operations and that this is subjected to appropriate board and upper management oversight. Commercial banks should also know the risk appetite of its key stakeholders such as directors and gauge appropriate responses to them. This study also recommended that all banks should explore more methods to enhance interest rate risks management capacities. Finally yet importantly, this study recommended the use of Forward exchange contracts as they provide businesses with a cushion from the adverse shifts in exchange rates by fixing an exchange rate until a much later date.*

**Key Words:** Liquidity Risks, Interest Rate Risks, Foreign Exchange Risks

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## INTRODUCTION

Commercial Banks are the biggest contributors of economic growth globally (Cavusgil et al., 2014, p136). They play a vital role in any country's economic development by amassing savings from individuals and organizations with idle funds and channel these savings into investments in commercial ventures. Commercial banks furnish entrepreneurs with capital needed to start their businesses, government with direct loans. They also hand out managerial advice to small-scale businesspersons and facilitate payment services to its clients. In doing so, commercial Banks serve both surplus and deficit entities by channeling a variety of services to their clients. Thus, the economic wellbeing of any country is determined by the activities of the commercial banks. Historically, we can find cases where the activities of commercial banks had a direct effect on the economies. One such example is the Global Financial Crisis of 2007/08.

The Global Financial crisis affected banking systems worldwide. Many markets reported fall in growth of Bank credit. As a result, the Return on Assets (ROA) of Banks (indicator of Banking system's profitability and soundness) showed a lot of volatility during the period, at first dipping and thereafter improving by the year 2010 on account of recovery post crisis. In 2016, the global commercial bank performance measured in terms of ROA showed that the average in Germany 0.3, France was 0.4; United Kingdom 0.4, Italy and Japan both had 0.7, while Greece had 1.0, and the United States 1.2. Under emerging economies, financial performance measured as ROA was 0.9 in China and India, 1.5 in Malaysia, 3 in Russia, and 3.4 in Brazil (Shukla, 2016, p16).

The Global Financial crisis showed that changes in the process could lead to disrupted economies worldwide. The financial crises also revealed bank regulations importance in hedging against higher risks attributed bank's financial position imbalance.

Banks play a very important role in the allocation of limited savings to investments that are most productive, and the facilitation of the allocation of

risks efficiently among the investments (Diamond & Dybvig, 1983, p19). The efficient management of the bank determines its stability.

Mishkin, (2000) portends that every nation should have Central bank whose major responsibility is to ensure the control of inflation and avoid devaluation of local currency thereby stabilizing the economy. In essence, the Central Bank (CB) ensures that the commercial banks are well governed to protect the loss of funds from its citizens. The Central Bank is the body that is assigned the obligation of licensing and regulation of commercial banks by ensuring that they meet all the requirements. It has the power to redact the license of any player in the banking industry that does not conform to its requirements. One of the regulations is that all commercial banks should adhere to a logically sound financial risk management methodology as this can have pronounced effects even on other market economies. A study by Reinhart and Rogoff (2008), for example, uncovered that the defaults in emerging market economies tend to rise sharply when many countries simultaneously experience domestic banking crises. Despite repeated emphasis on implementing sound financial risk management policies, this has not been the case. There are evident symptoms of chronic systemic failures within banking institutions such as high inflation and currency debasement despite fiduciary banks controls. Inadequate practices of financial risk management have also been seen to be manifested in non-performing loans, fraudulent schemes, cybercrime, and money laundering among other vices.

This study inadvertently showed that despite the fact that many banks around the globe had embraced a number of risk management practices, a lot more still needed to be done to iron out the remaining inefficiencies that have negative effects on profitability. This is supported by a survey by Delloite University Press on the Ninth edition of the Global Risk Management Study, which found that risk data and technology systems continue to pose challenges (Sumner 2000, p8).

Prior to the 2007-2008 market crash many countries banking sector had excessive on- and off balance sheet leverage built up together with gradual erosion of banks' capital base level (Bank of International Settlements (BIS), (2009)). Consequently, the banking industry did not absorb the credit losses, trading systematically nor deal with the off-balance sheet large intermediation exposures that occurred in the banking system. To respond to the problems caused by the global financial crisis, many regulatory authorities world over began important reforms to the conceptual framework in the banking industry. This sought to ensure global capital strengthening and regulations on liquidity to create a banking sector that is resilient and ensure financial stability (BIS, 2009; Naceur and Kandil, 2009; Financial Service Authority, 2009).

As at 30th September 2020, the financial performance aspects of commercial banks as well as financial risks management in Kenya was guided by the CBK prudential guidelines issued in January 2013. Commercial banks in Kenya were required by CBK to submit audited annual reports that include their financial performance and in addition disclose various financial risks in the reports including, interest rate risk, credit risk, foreign liquidity risk, exchange risk, as well as capital management risk on a yearly basis by 31 March of every year. The Kenyan banking sector registered improved performance in 2019. It grew by 10.1 percent amounting to 49.5 percent of the GDP largely because of an increase in loans and investment in government securities. (Central Bank of Kenya, 2019, p3). The Central Bank of Kenya (CBK) further warned, "Automation of operations and adoption of financial technologies elevated operational risks and increased the vulnerability of the banking sector to fraud and cyber-crime in 2019". Nevertheless, Banks tightened internal control systems, sensitized customers on fraud and undertook ICT vulnerability assessments and penetration tests to mitigate operational risks. The CBK also strengthened the AML/CFT risk

assessment frameworks to address this risk. The development of risk management as an autonomous function in particular has been rapid, with 95% of institutions surveyed saying they had created "independent and well-funded risk management functions".

### **Statement of the Problem**

Financial risks have led to the decline in the performance of commercial banks in Kenya. In 2015, the financial sector's assets as a share of nominal GDP was 83.27 percent, by 2019 it was at 76.09 percent. Market Capitalization for all listed and actively trading equities at the Nairobi Securities Exchange (NSE) have also decreased from 42.61 per cent at the end December 2014, to 26.24 at the end of December 2019, reflecting a decline in shareholders' wealth due to fall in share prices.

Despite CBKs issuance of prudential guidelines intended to assist commercial banks in managing and improving their ROAs, some institutions have experienced liquidity risks rendering them incapacitated to raise sufficient funds to fulfill their obligations resulting in statutory receivership. Many Commercial banks have also affected by interest rate risks.

Financial risk management has been growing in relative importance in financial institutions. In today's dynamic environment, risk is present constant. The government of Kenya and private sector has provided a very conducive environment and invested heavily in the banking sector, as a result commercial banks have in the past performed exceedingly well. Their existence is however at risk as some commercial banks such as Dubai commercial bank, Imperial commercial bank and Chase bank have experienced fluctuating financial performance to the extent of being put under statutory receivership by the CBK.

A number of research studies in Kenya have attempted to address the issues of financial risk with little success. They have addressed the different components of financial risk individually. Kithinji (2010), Kargi (2011) and Fredrick (2012)

studied credit risk while Abid and Mseddi (2004), Wachiaya (2011), Nimalathasan *et al.*, (2012), and Gatsi *et al.*, (2013), did research on market risk. Akhtar (2011), Ogol (2011), and Said (2014) studied liquidity risk. By tackling these risks individually these studies fail to see the bigger picture, that is, how financial risks overall affect the financial performance of commercial banks. It was important therefore to study how banks were managing the broader financial risk.

### Study Objective

The General objective of this study was to investigate the effect of financial risks on performance of commercial banks in Kenya. The specific objectives of the study were;

- To determine the effect of Liquidity risk on the financial performance of commercial banking ventures in Kenya.

The study was guided by the following research null hypothesis;

- $H_0$ : There is no statistically significant relationship between liquidity risk and performance on commercial banks in Kenya.

## LITERATURE REVIEW

### Agency Theory

This theory was advanced by Jensen and Meckling in 1976. It offers a set of propositions in managing present day corporations uniquely characterized by "their large number of shareholders or owners who allow particular individuals to control and channel the use of their collective capital for future gains" (Percy, 2013). This theory is involved in diminishing the agency problem thereby capitalizing on improved value maximization. It provides a direct link between corporate governance and financial performance. Meckling (1976) on agency theory, argue that a firm is made of binding contracts between the owners of factors of productions and

agents. Information asymmetry is the most common problem between the principal and the agent. The theory states that in order to balance the demands of the involved groups (owners / shareholders and management) information flow between them must be enhanced.

This theory is relevant to the study as it implies that when the demands of the owner are made agency costs are minimized. Agency costs can maroon a firm's financial status and lead to liquidity risks that may undermine the normal operations of the bank for case. The theory gives importance to the decision making power of upper level management in providing banking institutions and their employees with the best financing strategies and optimally utilization of resources owned by the organization to reduce the bad effects of liquidity risks.

### Financial performance of commercial banks in Kenya

In 2015, Rodean studied the financial performance of commercial banks listed and traded on Bucharest stock exchange. The major objective of the study was to perform a factor analysis on financial profitability made by three of the biggest banks using the Du Pont. The study showed the importance of reducing capital costs and maintaining a fixed advantage ratio on the financial performance of the banks. He argued that the decrease in profitability rate determined the downward trend registered by the return on equity. The study described the association between advantage and financial performance while excluding other risks that can affect financial performance. The study left a research gap that was filled by this research, which arrived at the conclusion that not only does the source of capital affect the financial performance but also so do the financial risk management practices applied.

## METHODOLOGY

The study adopted a descriptive survey design. According to Mugenda and Mugenda (2003), they explain that descriptive survey design helps to determine and report the way things are and answers questions concerning the status of the subject in the study. This study was guided by qualitative, quantitative and descriptive research design establishes the relationship between variables especially the factors influencing performance management. This study's response rate was 100% from the data collected from questionnaires administered. All annual reports and secondary data needed were also collected. This was attributed to the data collection methods employed in either case. A response rate that is above 70% is generally considered as very good, a 60% response rate is good while a 50% response rate is considered adequate (Mugenda and

Mugenda, 2003; Bailey, 2000).

## FINDINGS

### Descriptive results on Liquidity Risks

This study sought to find out how the organizations the employees worked for handled liquidity risks. Table 1 presented the results of the study. As can be seen, 40.47% of employees strongly agreed that their organization had put in place rules for short term crediting every year compared to 3.57%. In addition, 52.38% of employees strongly agreed that their frequently reconciles the volumes of assets and liabilities in terms of maturity compared to 10.71% who strongly disagreed with the same. 70.23% of employees also strongly agreed that their respective commercial banks had sufficient and efficient settlement account balances to meet overnight expenses.

**Table 1: Response on Liquidity Risks on financial performance of commercial banks in Kenya**

	SD	D	N	A	SA
My organization has put in place rules of short term crediting in every Quarter	3.57	34.52	1.19	20.23	40.47
My organization has increased the limit of funds held at any given time over recent years	23.81	17.85	21.44	53.57	7.14
My organization has significantly reduced off balance sheet liabilities as compared to recent years	33.33	11.90	9.52	34.52	10.71
My organization frequently reconciles the volumes of assets and liabilities in terms of maturity	10.71	7.14	16.7	12.36	52.38
My organization frequently uses short term financial instruments compared to long-term financial instruments	34.52	21..44	19.50	17.85	7.14
My organization has sufficient and efficient settlement account balances to meet overnight expenses.	3.57	2.38	1.19	22.83	70.23
My organization usually projects likely net withdrawals and inflows by our customers	3.57	10.71	10.71	34.52	40.47

### Regression Analysis

Liquidity Ratio was found to have enough sufficient variables to explain financial performance on commercial banks in Kenya. The coefficient of

determination R square of 54.8% supports the results. This meant that Liquidity Ratio explained 54.8% of the variability in the dependent variable that is financial performance.

**Table 2: Model Fitness**

Indicator	Coefficient
R	0.740
R Square	0.548
Adjusted R Square	0.540
Std. Error of the Estimate	0.0266786

The p-value showed the level of relationship that exists between the independent variable to the dependent variable. When the significance level is lower than the critical value/probability value (p) which is at 0.05 statistically, the conclusion is that the model is significant to explain the relationship.

Table showed the results on the ANOVA. The model is statistically significant from the results. The independent variables are good predictors of the commercial banks performance in Kenya. The F statistic of 73.288 and the p value (0.000) which is lower than the required 0.05 probability of significance level agrees with the results.

#### Results interpretation for Hypothesis

H<sub>0</sub>: The null hypothesis was rejected; therefore, there is a significant relationship between liquidity risk and performance of commercial banks in Kenya.

#### CONCLUSION AND RECOMMENDATIONS

Based on the findings above the study concluded that liquidity ratio and ROA are positively related. They are also significantly related. The null hypothesis was rejected hence there is a statistically significant relationship between Liquidity risk and return on assets of commercial banks in Kenya. The implication of the findings is that if the liquidity risk is well managed then the commercial banks could get higher returns, but when liquidity risk is not managed well then the performance of commercial banks declines drastically. The study reveals that the liquidity risk of commercial bank has been well managed hence the theory of enterprises risk management is abides in this study.

From the findings above, the study recommended that commercial banks to have a sound process for

measuring, identifying, controlling and monitoring liquidity risk. The process should incorporate a robust framework for projecting cash flows in a comprehensive way that arises from liabilities, assets, and off-balance sheet items over an appropriate set of time horizons.

The study also recommended that it is vital for the management of the Kenyan bank to be aware of its liquidity position in different product segment. This will help in enhancing their investment portfolio and providing a competitive edge in the market. It is the utmost priority of a bank's management to pay the required attention to the liquidity problems. These problems should be promptly addressed, and immediate remedial measures should be taken to avoid the consequences of the bank becoming illiquid.

#### Recommendations for further studies

The study sought to investigate the Analysis of financial risks on performance of commercial banks in Kenya. This study called for the analysis of commercial banks located Kenya whereas we have commercial banks in other countries whose studies have never been considered. Financial institutions like insurance firms, Cooperative societies, and pension funds for purpose of making a comparison of the findings with those of the current study may also be conducted. Similar research can be carried on for other global commercial banks to know their performance since financial risks cuts across all financial institutions.

The study also relied on ROA as a measure of profitability. It is important to note, however, that many factors can influence ROA, including a firm's degree of capitalization. ROA favors highly capitalized institutions. ROA measure treats equity capital as free funds, there is no cost associated

with them. Financial theory tells us that this is certainly not the case. Because of this, and other limitations, it is advisable to combine ROA with other measures of profitability and performance. Future research should involve measuring

profitability using both Return on Assets (ROA) and Return on Equity (ROE). ROE is a true bottom-line profitability metric, comparing the profit available to shareholders to the capital provided or owned by shareholders.

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